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Quality Council of India



**2nd FICCI Quality System Excellence
Awards for Manufacturing &
Conference on**

Quality System for Sustainable Manufacturing Growth

**Theme: Best Practices in Manufacturing
16th May 2013, New Delhi**



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Indian manufacturing sector is today passing through challenging times. The growth of manufacturing sector has slowed down considerably over the last few months. On the one hand, exports continue to experience a fall and on the other our domestic economy as a whole has also slowed down. In such a challenging macroeconomic environment, organisations with strong quality management system stand a better chance of out performing others. An organisation strictly following key principles of quality management system is more likely to retain or improve its market share than the one with weak quality management system.

In such a time of crisis, organisations need to ensure that their objectives are absolutely linked to customer needs and expectations and they strive to exceed customers' expectations. Not only customer focus, but other aspects of quality management systems like leadership, process approach, system approach to management, involvement of people etc all needs to be collectively applied strictly to ensure that organisation at least retains its competitiveness in such challenging times. There are organisations which have displayed improved performance with the support of such systems in times of crises also.

In this context, FICCI presents a forum where experts from the area of quality systems would share their best practices and innovative solutions and efficient process that have ensured excellent customer services and improved overall performance.





About the Conference & Award

FICCI has institutionalised the Quality System Excellence Awards for manufacturing which focuses on 'Quality System' in organisations rather than quality of product. Firms and companies that display high performance quality system leading to systematic improvement in organization performance are felicitated with these awards. The Award motivates and acts as a catalyst to encourage Indian manufacturers to make continuous improvements in quality and thereby successfully face competition in the global market. The award ceremony will be a part of the Conference.

The conference aims to promote best quality system practices across the manufacturing sector. It intends to share some of the best quality system practices, so as to emphasise the importance of effective quality system. Conference intends to deliberate on the following subjects:

- To bring commitment towards quality from staff, worker and contractor- Perspective from labour intensive sector
- Measures to be taken at design stage for improving quality
- Procedure followed for the traceability of parts
- Awards and Recognitions programmes run in organisations to achieve Quality objectives
- Procedure followed for handling customers' complaint
- System adopted for calculating cost of quality
- Global benchmarking procedures of Quality
- Continuous improvement programmes conducted for improving Quality performance
- How do Asset integrity and Quality of product complement each other?
- How does Automation help in improving Quality?

Who should attend?

- Quality Officers/Managers
- Leadership
- Certification/Accreditation Bodies
- Quality Standard Departments in Central & State Government
- Manufacturers of Quality check Equipments/Instruments
- Consultants
- Regulatory agencies

Sponsorship Opportunities:

Platinum Sponsor (only one)	Rs 7 lacs
Session Sponsor or Gold Sponsor(s)	Rs 4 lacs
Silver Sponsor	Rs 2 lacs

- In the event of your sponsoring the Conference, please speak to Ms Nisha Goel as per the details provided in confirmation proforma
- Also, in the case of sponsoring please send the DD/Cheque in favour of 'FICCI' payable at New Delhi addressed to Ms Nisha Goel

About FICCI

Established in 1927, FICCI is the largest and oldest apex business organisation in India. Its history is closely interwoven with India's struggle for independence, its industrialization, and its emergence as one of the most rapidly growing global economies. FICCI has contributed to this historical process by encouraging debate, articulating the private sector's views and influencing policy.

A non-government, not-for-profit organisation, FICCI is the voice of India's business and industry.

FICCI draws its membership from the corporate sector, both private and public, including SMEs and MNCs; FICCI enjoys an indirect membership of over 2,50,000 companies from various regional chambers of commerce.

FICCI provides a platform for sector specific consensus building and networking and as the first port of call for Indian industry and the international business community.

Our Vision: To be the thought leader for industry, its voice for policy change and its guardian for effective implementation.

Our Mission: To carry forward our initiatives in support of rapid, inclusive and sustainable growth that encompass health, education, livelihood, governance and skill development.

To enhance efficiency and global competitiveness of Indian industry and to expand business opportunities both in domestic and foreign markets through a range of specialised services and global linkages.

Knowledge Partners

- Quality Council of India is the Knowledge partner of FICCI Quality System Excellence Award. Quality Council of India (QC) is an autonomous non-profit organisation set up jointly by the Government of India and the Indian Industry represented by the three premier industry associations, Federation of Indian Chambers of Commerce and Industry (FICCI), Associated Chambers of Commerce and Industry (ASSOCHAM) and Confederation of Indian Industry (CII) to establish and operate national accreditation structure and promote quality throughout the country.

QCI is governed by a Council of 38 members with equal representation of Government, Industry and Consumers. Chairman, of QCI is appointed by the Prime Minister's Office.

Vision: Among the world's leading national apex quality facilitation, accreditation and surveillance organizations, to continuously improve the climate, systems, processes and skills for total quality.

Mission: To help India achieve and sustain total quality and reliability, in all areas of life, work, environment, products and services, at individual, organizational, community and societal levels.

- **FICCI Quality Forum (FQF)** is a specialized training and consultancy division of FICCI providing training, consultancy and research services for adoption of quality management systems and enhancing the quality quotient of clients and partner organizations. FQF has been conducting globally benchmarked training programs on ISO Standards, and Quality Tools/Techniques for over 20 years.

With a client and partner list including small and large businesses, Indian government departments and training institutes, foreign governments and international organizations, FQF represents industry in committees and panels of International Organization for Standardization (ISO) and Bureau of Indian Standards (BIS) for development and review of national/international standards on management of organizations, operational efficiency, project management, quality management systems, and environmental impact assessment issues.

In the environmental impact space, FQF has successfully registered projects with UNFCCC enabling project proponents to avail international financing through carbon credits and is currently representing Indian business interests at meetings of UNEP/SETAC Life Cycle Initiative's International Board.

For Further Details and Queries Please Contact:

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REGISTRATION FORM

2nd FICCI Quality System Excellence Awards for Manufacturing &
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Company / Organization's Details

Organization

Address

City/State & Postal Code

Telephone

E-mail

Cheque/DD Number Dated

Bank Name Amount

Following representative(s) from our Organization would like to be registered:

Name in Full	Designation	Tel (with code)	E-mail

Modalities of Confirmation and Payment

- Cash Payment or DD/Cheque drawn in favour of 'FICCI' payable at New Delhi

Delegate Fee Details are given Below

Fees	Early Bird Discount (Registration till 25th April 2013)
<ul style="list-style-type: none">• Rs 4000/- per delegate• 25% discount for FICCI Corporate Members• 10% discount for FICCI Associate Members	10% discount over and above the membership benefit



Contact Details

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