

For joining the course, the particulars of the participants (name, designation, email, postal address, phone number, etc) along with fee by draft/cheque payable at Delhi in favour of "FICCI QUALITY FORUM" should be sent to FICCI New Delhi address as given below.

The seats in the course are limited to maximum 20 and are allocated on first-come-first served basis.

9. ABOUT OUR FACULTY

Our Lead Faculty of this course Mr. S. C. Arora a renowned faculty of management systems auditor courses and has rich experience of over 40 years in designing, implementing, auditing of various management systems. He is IRCA UK certificated Lead Auditor (Registration NO A005025) and approved Lead Tutor for QMS, EMS and OHSAS has conducted more than 200 Lead Auditor Courses till date not only in India but in also other countries in SAARC region, Central Asia, Middle East, East Africa & Southern Africa. He is the author of six books on management systems related subjects published by International Trade Centre, UNCTAD/WTO, Geneva and United Nations Industrial Development Organization (UNIDO), Vienna for worldwide distribution. He is the Principal Consultant of FICCI Quality Forum and has provided consultancy to multinational, large, medium and small companies in India and abroad for effective implementation of the ISO 9001, ISO 14001 & OHSAS 18001 based management systems.

10. ABOUT FICCI QUALITY FORUM

FICCI Quality Forum (FQF) is a specialized division of Federation of Indian Chambers of Commerce and Industry (FICCI) set up with main objective to sharpen the competitive edge of the Indian Industry. FQF provides training, consulting and research services focused on enhancing the quality quotient of clients and partner organization. FQF provides a full range of training programs on effective implementation of national and international management systems standards to support all learning needs from initial understanding to certification as Lead Auditor. FQF retains a pool of highly qualified, experienced and best in class trainers for course delivery and provides both open house as well as in house courses. For the past 20 years FQF has conducted **over 350 IRCA U.K. approved Auditor/Lead Auditor training courses** in collaboration with Nigel Bauer and Associates (NBA), UK, for ISO 9001 Quality Management Systems (QMS), ISO 14001 Environment Management Systems (EMS), OHSAS 18001 Occupational Health and Safety Management Systems (OH&SMS) and ISO 22000 Food Safety Management Systems (FSMS).

In addition we also provide FICCI certified trainings on Energy Management Systems based on ISO 50001, Laboratory Management Systems based on ISO/IEC 17025, training on Six Sigma certification, Life Cycle Assessment, CDM, Project Management etc. We also provide consultancy support on the effective implementation of above management systems leading to certification/accreditation.

11. COURSE DATES

March 3-7, 2014

12. COURSE VENUE

Federation of Indian Chambers of Commerce & Industry (FICCI), Federation House, 1 Tansen Marg, Near Mandi House New Delhi –110001, India

For further details & to reserve your seat, please

<u>contact</u>:

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13. COURSE CONTENT

Introduction

- IRCA and the Auditor Registration Scheme
- Auditor Codes of Conduct
- Auditor Training from Nigel Bauer Associates

An overview of Health & Safety

- What is Occupational Health & Safety?
- Fundamentals of Health & Safety Management Statutory Instruments and Legislation
- An overview of Occupational Health & Safety
- Relationship to other management system standards

The Requirements of OHSAS 18001

- An Introduction to OHSAS 18001
- An overview of OHSAS 18001 requirements
- Hazard Identification and Risk Assessment techniques
- Risk Control

Management Systems Auditing

- What is an Audit and why are Audits necessary?
- The Audit Process & Auditing in relation to OHSAS 18001
- ISO 19011 and auditor competence

The Assessment Process

- An Overview
- Initial Contact
- Pre-Assessment Visits
- Document Review
- Initial Preparation
- Development of the Assessment Schedule
- Communication
- Detailed Planning
- The On-Site Assessment
- Opening Meeting
- Audit Conduct
- Evaluating Results
- Closing Meeting
- Corrective Action
- Formal Report
- Follow-Up and Surveillance Visits

Audit Tools & Techniques

- Detailed Planning & Check List development
- Searching for Evidence
- Conducting Interview and Asking Questions
- Auditor and Auditee Tactics
- Recording the Results

Exercises on above

Comments from participants of our ISO Lead Auditor Courses

Reproduced below are some of the answers given by past participants to the question, "What did you enjoy most about the course"?

- The course and the manner in which it was delivered certainly deserve high grades on the scale. It has gone beyond what I had actually expected before being part of it.
- The friendly and tension free environment created by the trainers.
- Calmness of trainers in answering all the queries.
- The learning that comes with each course is always good but the way it is given is really important. The Course material/learning were very well disseminated and the ease with which I could learn was good. I enjoyed learning.
- The group activities conducted for assimilation of subject.
- The structured methodology and experience and expertise level of the faculty.
- Ample time being given to every clause of the standard.
- Training material was very clear and sequential methodology was conducive to learning.
- The Role Play-Audit, Exercises in groups & individual assignments.
- The deliberations by the Lead Faculty were the best thing. His pace & pitch during the entire course was constant which led to good learning.
- Good learning and understanding on Standard and also its practical applicability is well understood.
- Lively presentation, healthy interaction and professional approach.
- Teaching method was excellent, still can't believe that whole concept can be understood so well in 5 days.

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LIST OF PARTICIPANTS OF LAST OHSAS 18001 LEAD AUDITOR COURSES

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