CQI IRCA UK APPROVED ISO 9001:2015 QUALITY MANAGEMENT SYSTEM (QMS) AUDITOR/LEAD AUDITOR TRAINING PROGRAM

JAN 16 - 20 2023

FICCI

ISO 9001 CERTIFIED

IRCA CERTIFIED TRAINING COURSE

QUALITY SOLUTIONS

VIRTUAL TRAINING

CONTACT US

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INTRODUCTION

The aim of the course is to provide an understanding of the principles and practices of QMS auditing and to impart practical training on quality auditing skills. At the end of the course delegates will be able to:

- Correctly interpret the requirements of ISO 9001:2015 and how they apply to the processes of a company
- Conduct an effective gap analysis/internal audit/supplier's audit/third party certification audit
- Initiate improvements in the quality management system (QMS) of a company

ABOUT FQF

FICCI Quality Forum (FQF) is a specialized division of Federation of Indian Chambers of Commerce and Industry (FICCI) set up with main objective to sharpen the competitive edge of the Indian Industry. FQF provides training, consulting and research services focused on enhancing the quality quotient of clients and partner organization. FQF provides a full range of training programs on effective implementation of national and international management systems standards to support all learning needs from initial understanding to certification as Lead Auditor.

PORTFOLIO

PREREQUISITE

Prior to commencement of the course, all participants are expected to have an understanding of international Standards ISO 9001 & ISO 19011.

RECOGNITION

The course is recognized by CQI(chartered Quality Institute), IRCA UK (International Register of Certificated Auditors). The course meets the training requirements for individuals seeking registration as Auditor/Lead Auditor with IRCA. The course is registered with IRCA and bears certification no. A 18086

CERTIFICATES

Those participants who successfully complete the continuous assessment during the course and also online examination will be issued appropriate certificate based upon the marks obtained, by Intertek India.

COURSE MATERIAL

Registered participants will be provided with course kit comprising of delegate manual, case studies and international standards on QMS.

COURSE CONTENT

Introduction
- An Overview of Quality Management
- Standards, Principle and Definition, Accreditation, Certification and type of Audit
- Purpose of Annex SL

The Requirements of ISO 9001 Explained
- Scope Exclusion, Context of organization
- Leadership, Planning, Resources – Infrastructure, Environment for operation and Monitoring & Measurement, Competence, Awareness & Communication
- Documented Information, Operation planning & Control, Designing & Development, Performance Evaluation, Improvement.

Quality Auditing
- What is an Audit and why are Audits necessary, The Audit Process, Auditing in relation to the "Process approach", ISO19011 and auditor competence
- The Assessment Process, Initial Contact, Pre-Assessment Visits, Document Review, Initial Preparation, Development of the Assessment Schedule, Communication, Detailed Planning, The On-Site Assessment, Opening Meeting, Audit Conduct, Evaluating Results, Closing Meeting, Corrective Action, Formal Report, Follow-Up and Surveillance Visits.

Audit Tools & Techniques
- Detailed Planning & Check List development, searching for Evidence, Conducting Interview and Asking Questions, Auditor and Auditee Tactics, Recording the Results.

ABOUT OUR FACULTY

Our Lead Faculty of this course Mr. S.C. Arora has rich experience of over 40 years in quality control, third party certification and quality management. He is IRCA UK certificated ISO 9000 Lead QMS Auditor & has conducted more than 200 Lead Auditor Courses till date not only in India but in other countries viz. Bangladesh, Bahrain, Bhutan, Kyrgyzstan, Malawi, Maldives, Mauritius, Nepal Oman, Sri Lanka, Tajikistan, etc. He is the author of six books on QMS related subjects published by International Trade Centre, UNCTAD/WTO, Geneva &United Nations Industrial Development Organization (UNIDO), Vienna for worldwide distribution.

EXAMINATION

As a part of this course, you will be writing answers to Examination Paper in an on-line format, within a window of 30 days from the date of completion of the course. During the training 'password' and link for accessing CQI/IRCA exam portal will be shared with you. You can view CQI IRCA website for more information on online examination. During the training you will also be explained the exam format and practice some sample questions.

COURSE REGISTRATION & FURTHER DETAILS

Date: Jan 09 - 13 2023
Timing: 09:30 hrs – 17:30 hrs
Nature: Virtual
Venue: Zoom/MS - Teams
Participation Fee: INR 21,000 + GST(18%)
Registration: Send registration form at: **tariq.inam@ficci.com**