Government of India

Ministry of Jal Shakti

Department of Water Resources, River Development & Ganga Rejuvenation

CENTRAL GROUND WATER AUTHORITY GUIDELINES TO INDUSTRIES AND GENERAL COMPLIANCE CONDITIONS

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BACKGROUND OF CGWA

Constituted in 1997 vide MoEF Notification dated 14.01.1997 under Section 3(3) of the Environment (Protection) Act, 1986 for the purpose of Regulation and Control of GW Development and Management in the country as per directions of the Hon'ble Supreme Court dated 10.12.1996 passed in Civil Writ Petition 4677 / 1985.

1997

Constituted in 14-01-1997 under EPA-1986 for ONE year

1998

CGWA for 5 Years 13.01.1998

2000

16.11.2000

Period of CGWA was deleted, making it a permanent body.

2010

Composition change

13.05.2010

2012

Guidelines

2015

Guidelines

1. Prior to 2015, areas falling in Safe category did not require NOC from CGWA up to 100KLD

2. *NOCAP portal started 01.04.2015*

2020

Ministry of Jal Shakti notified guidelines dated 24.09.2020 (SO No. 3289(E)

1. Started GW abstraction charges

2023

Amendments

29-03-2023

- Vide Gazette Notification No. SO No. 1509(E), ***Amendments*** to guidelines

2024

- ***Bhu-Neer APP***

MOJS NOTIFIED GUIDELINE

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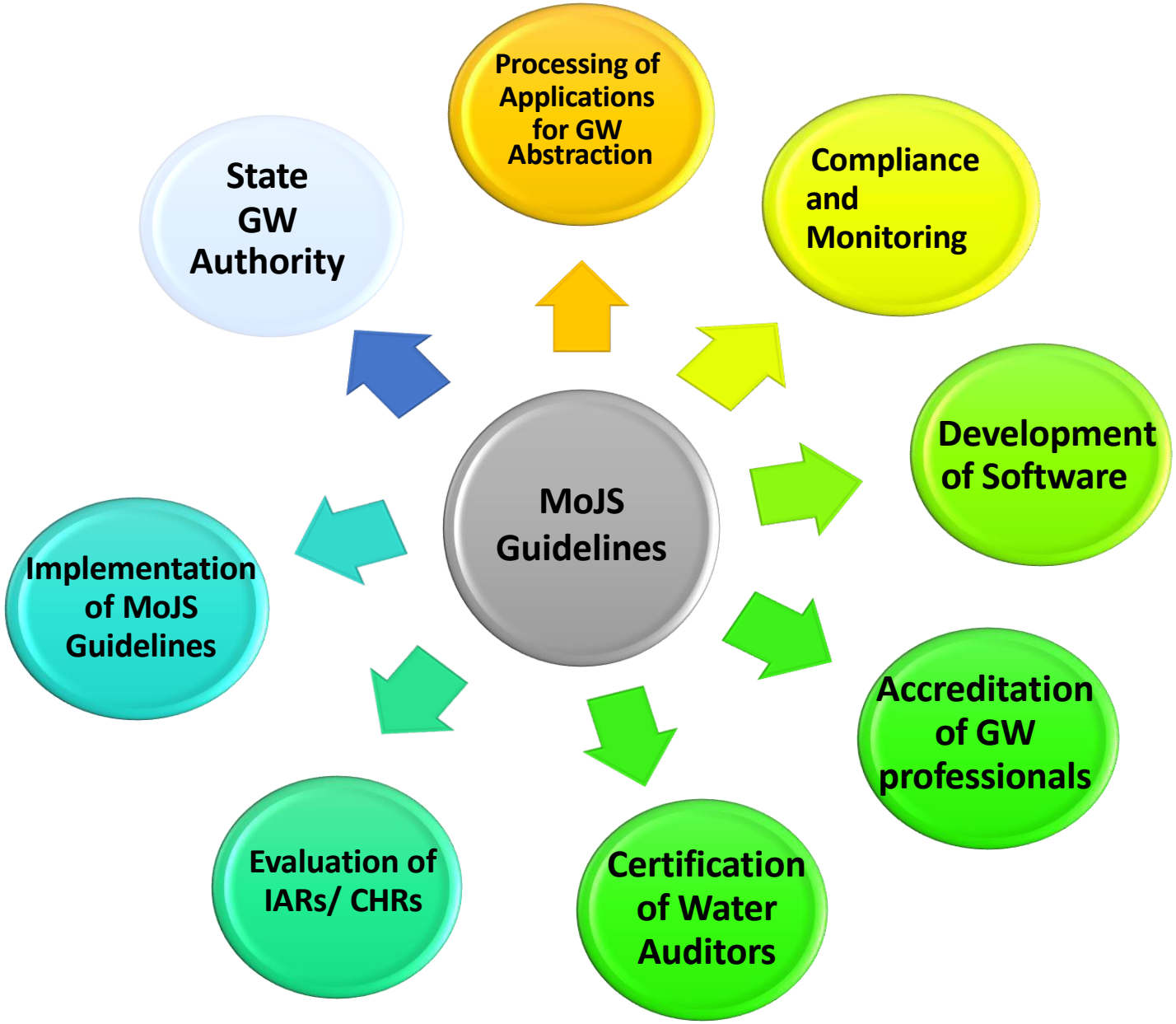
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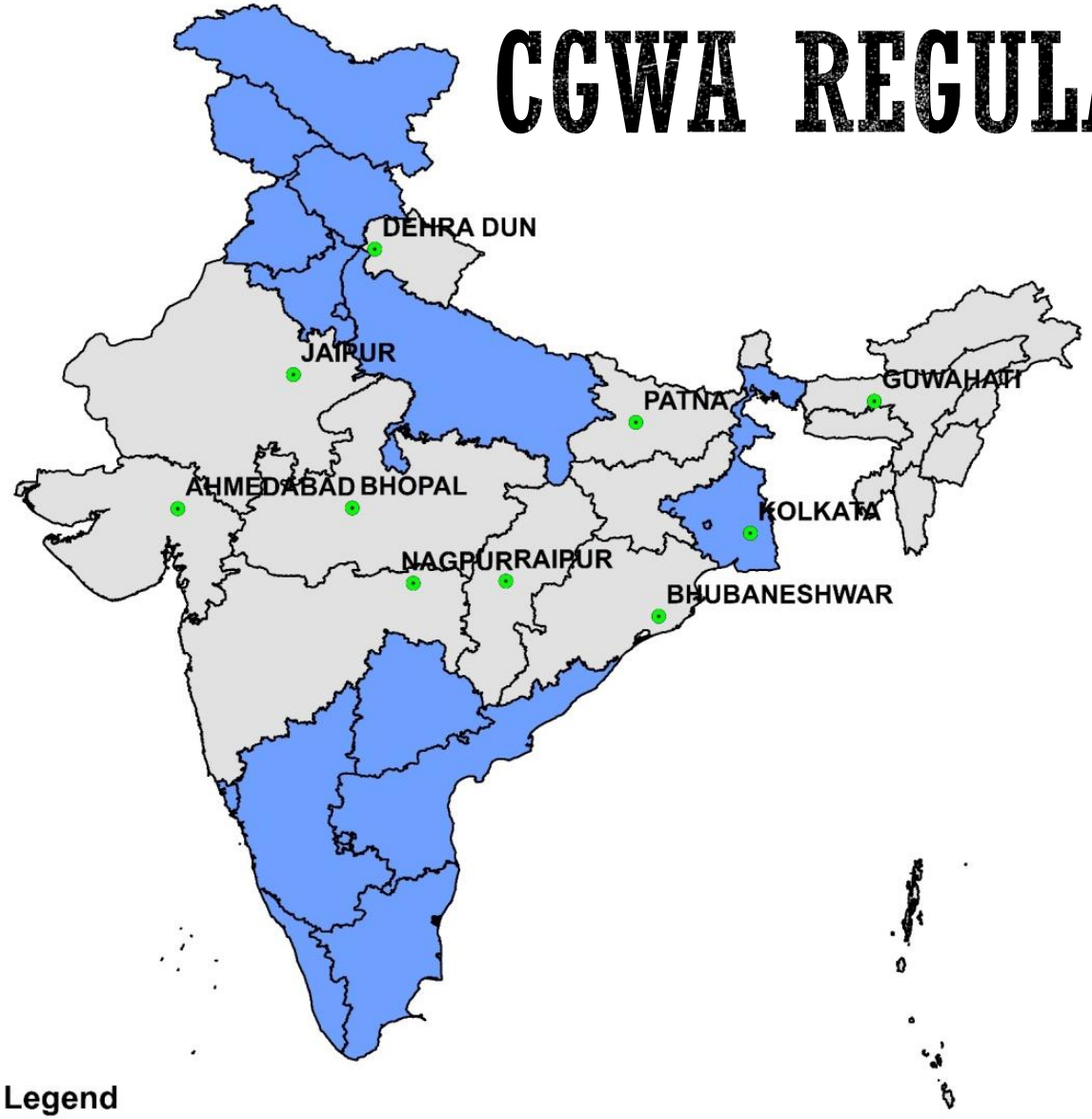
CENTRAL GROUND WATER AUTHORITY

- Regulating ground water development and management
  - by way of issuing 'No Objection Certificates' for ground water extraction to industries or infrastructure projects or Mining Projects etc.,
  - framed guidelines in this connection from time to time
- To have sustainable management of water resources in the country
- These guidelines will come into force with immediate effect from the date of Gazette Notification with prospective effect.
- These guidelines will have pan India applicability.
  - wherever States/ UTs have their own guidelines, CGWA guidelines will prevail
  - If the State has more stringent provisions, the State provisions shall prevail.

ACTIVITIES OF CGWA



CGWA REGULATED STATES/UTS



Regional Offices having CGWA Works (10 Regions)

1. **NER, Guwahati – 7 NE States**
2. **MER, Patna – Bihar, Jharkhand**
3. **SER, Bhubaneswar – Odisha**
4. **NCR, Bhopal – Madhya Pradesh**
5. **NCCR, Raipur – Chhattisgarh**
6. **CR, Nagpur – Maharashtra**
7. **WCR, Ahmedabad – Gujarat, DNH & DD**
8. **WR, Jaipur – Rajasthan**
9. **ER, Kolkata – Sikkim, A&N Islands**
10. **UR, Dehradun - Uttarakhand**

GW Regulation by States/ UTs

1. **J&K**
2. **Ladakh**
3. **Himachal Pradesh**
4. **Punjab**
5. **Haryana**
6. **Chandigarh**
7. **Uttar Pradesh**
8. **Delhi**
9. **West Bengal**
10. **Andhra Pradesh**
11. **Telangana**
12. **Karnataka**
13. **Kerala**
14. **Tamil Nadu**
15. **Puducherry**
16. **Goa**
17. **Lakshadweep**

SALIENT FEATURES

Notified Guidelines 2020 (2023)

- 1. Exemptions to the relevant categories
- 2. Regulation of Industry, Infrastructure & Mine projects
- 3. Regulation of Bulk Water Supply
- 4. Groundwater Abstraction Charges
- 5. Regulation of Saline Groundwater Extraction
- 6. Environmental Compensation and Penalties
- 7. Protection of Wetlands
- 8. De-centralisation of enforcement powers
- 9. Promotion to Ease of Living & Ease of Doing Business

EXEMPTIONS FROM SEEKING NOC

EASE OF LIVING

- (i**) Individual domestic consumers** in both rural and urban areas for drinking water and domestic uses.
- (ii) **Rural drinking water supply schemes.**
- (iii) **Armed Forces Establishments** and Central Armed Police Forces establishments in both ruraland urban areas.
- (iv) **Agricultural activities.**
- (v) **Residential Apartments and Group Housing Societies**: (a) **For drinking water and domestic uses, drawing ground water upto 20 m3 /day** subject to the conditions mentioned in Para 2.0 of the guidelines. (b) Dwelling units for **Economically Weaker Sections (EWS)** under Government schemes.

EASE OF DOING BUSINESS

- (vi) All industries/ mining projects/ infrastructure projects **drawing ground water only for drinking/ domestic purposes up to 5 Cum /day** in all assessment units.
- (vii) **Micro and small Enterprises** drawing ground water less than **10 cum/day**

INDUSTRY PROJECTS

COMMERCIAL USE- INDUSTRY

- NOC shall be granted only in such cases **where local government water supply agencies are not able to supply the desired quantity of water**.
- All industries shall be required to adopt latest water efficient technologies so as to reduce dependence on ground water resources.
- Adopt roof top rainwater harvesting/ recharge in the project premises
- Industries abstracting ground water >100 m3/d shall required:
  - to undertake biennial **water audit** through certified auditors of agencies as approved by CGWA
  - required to reduce their ground water use by 20% in renewal through appropriate means.
- All users seeking NOC are required to install tamper proof FLOW METERS along with TELEMETRY on all the ground water abstraction structures. Flow meters are to be calibrated annually.

DOCUMENT REQUIREMENT

PROJECT CATEGORIES: INDUSTRY/PACKAGED DRINKING WATER

Fresh application

- Documents w.r.t. establishment of the project, groundwater availability and requirement, quality of groundwater (if saline) is required
- Impact Assessment Report with/without modelling (around 5km)
- Abstraction Charges

Renewal of application

- Self-Compliance report of NOC conditions
- Self/Site-Inspection report
- Water Audit (biennial) with **20% reduction in gw requirement**
- Impact Assessment Report with/without modelling
- Abstraction/Restoration Charges

DOCUMENT REQUIREMENT

1.	Consent to Establish/Operate from State Pollution Control Board or letter from MoEF, or letter from State level Environmental Impact Assessment Authority or any other letter from statutory agencies indicating date of commencement of project.
2.	Certificate/Affidavit of non/partial availability of water from local government water supply agency in respect of all categories of assessment units
3.	Ground water quality report of existing ground water abstraction structure from NABL accredited/ govt. approved lab (in case of saline)
4.	Impact Assessment Report by Accredited Consultant for ground water extraction >100KLD in Over-exploited, Critical and Semi-critical areas OR Impact Assessment Report by Accredited Consultant where ground water extraction is >500 m3/day in areas underlain by non-alluvium in Safe Areas OR Impact Assessment Report by Accredited Consultant where ground water extraction is 2000 m3/day in areas underlain by alluvium in Safe assessment units
5.	MSME Certificate (for MSME units)
6.	Affidavit for Project area falling outside 500 meter of Wetland zone, if project located in the district where wetland exists. OR Approval from Wetland Authority (in case of Project area falling within 500 meter of Wetland zone)
7.	Water audit reports by certified auditors (in case of water requirement is more than 100 KLD) as per guidelines

GENERAL COMPLIANCE CONDITIONS

- Installation of tamper proof FLOW METERS along with TELEMETRY on all the ground water abstraction structures within 30 days.
- Flow meters are to be calibrated annually.
- Roof top rainwater harvesting & recharge systems as per National Building bye-laws
- Monitoring of quality of ground water from the abstraction structure(s) once in a year
- Construction of purpose-built observation wells (piezometers) for ground water level monitoring is mandatory within 11 months.

No. of Piezometers with Digital Water Level Recorder (DWLR) and telemetry to be constructed & Type of Water Level Monitoring Mechanism		
S. No.	Quantum of Ground water withdrawal (cum/d)	No. of piezometer(s) (with DWLR and telemetry required)
1.	0-100	0
2.	>100 (Hard rock aquifer type in non-cluster areas)	1
3.	>500 (Alluvium aquifer type in non-cluster areas)	1

OTHER GENERAL COMPLIANCE CONDITIONS

- Sale of ground water by a person/ agency not having valid NOC not permitted
- Non-compliance of conditions mentioned in the NOC sufficient reason for cancellation of NOC / non-renewal of NOC
- Abstraction structure(s) to be located inside the premises of project only

GROUND WATER CHARGES

- Processing fee Rs. 10000/- for new NOC and Rs. 5000/- for renewal/ expansion of NOC

- All users seeking NOC in OE areas to pay Ground Water **Restoration** Charges

- All users seeking NOC in Safe, Semi-critical and Critical areas to pay Ground Water **Abstraction** Charges.

- The revenue generated from the proposed water abstraction/ restoration charges to be kept in a separate fund for implementation of site-specific suitable demand/ supply side interventions.

VARIATION IN GW CHARGES- INDUSTRIES

- Rates varies on the basis of:
  - Quantum applied i.e. <200 / 200-1000 / 1000-5000 / >5000 KLD
  - Category of the assessment units i.e. lower for safe and higher for OE

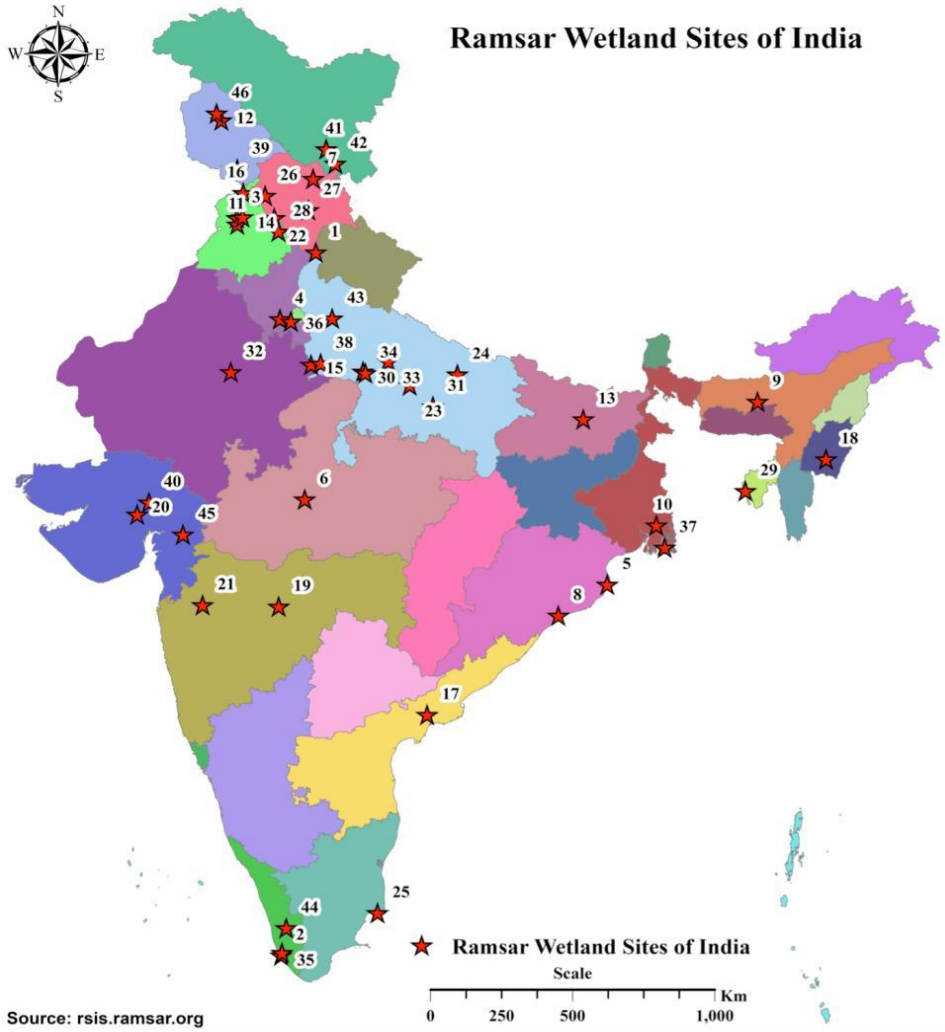
S.No.	Category of area	Quantum of ground water withdrawal (m^3/day)			
		<200 m3/day	200 to <1000 m3/day	1000 to <5000 m3/day	5000 m3/day and above
		Rates of GW abstraction charges (Rs. per m^3)			
1	Safe	1	2	3	5
2	Semi-critical	2	3	5	8
3	Critical	4	6	8	10
4	Over-exploited	6	10	16	20

GROUND WATER ABSTRACTION CHARGES- PACKAGED DRINKING WATER

S.No.	Category of area	Quantum of ground water withdrawal				
		Up to 50 m3/day	51 to <200 m3/day	200 to <1000 m3/day	1000 to <5000 m3/day	5000 m3/day and above
		Rates of GW abstraction charges (Rs. per m^3)				
1	Safe	1	3	5	8	10
2	Semi-critical	2	5	10	15	20
3	Critical	4	10	20	40	60
4	Over-exploited	8	20	40	80	120

PROTECTION OF WETLAND

- Projects located **within 500 meter** from the periphery of demarcated wetland areas:
  - **mandatorily submit detailed study report**
  - ensure that abstraction is not likely to have any adverse impact



S.No	Site Name	Designation Date	Area (Sq. Km)
1	Asan Conservation Reserve	21-07-2020	440.33
2	Ashtamudi Wetland	19-08-2002	374.87
3	Beas Conservation Reserve	26-09-2019	437.34
4	Bhindawas Wildlife Sanctuary	25-05-2021	443.41
5	Bhitarkanika Mangroves	19-08-2002	374.87
6	Bhoj Wetland	19-08-2002	374.87
7	Chandertal Wetland	08-11-2005	386.64
8	Chilika Lake	01-10-1981	298.6
9	Deepor Beel	19-08-2002	374.87
10	East Calcutta Wetlands	19-08-2002	374.87
11	Harike Lake	23-03-1990	329.55
12	Hokera Wetland	08-11-2005	386.64
13	Kabartal Wetland	21-07-2020	440.33
14	Kanjli	22-01-2002	372.78
15	Keoladeo National Park	01-10-1981	298.6
16	Keshopur-Miani Community Reserve	26-09-2019	437.34
17	Kolleru Lake	19-08-2002	374.87
18	Loktak Lake	23-03-1990	329.55
19	Lonar Lake	22-07-2020	440.34
20	Nalsarovar	24-09-2012	411.76
21	Nandur Madhameshwar	21-06-2019	436.37
22	Nangal Wildlife Sanctuary	26-09-2019	437.34
23	Nawabganj Bird Sanctuary	19-09-2019	437.27
24	Parvati Arga Bird Sanctuary	02-12-2019	438.01
25	Point Calimere Wildlife and Bird Sanctuary	19-08-2002	374.87
26	Pong Dam Lake	19-08-2002	374.87
27	Renuka Wetland	08-11-2005	386.64
28	Ropar	22-01-2002	372.78
29	Rudrasagar Lake	08-11-2005	386.64
30	Saman Bird Sanctuary	02-12-2019	438.01
31	Samaspur Bird Sanctuary	03-10-2019	437.41
32	Sambhar Lake	23-03-1990	329.55
33	Sandi Bird Sanctuary	26-09-2019	437.34
34	Sarsai Nawar Jheel	19-09-2019	437.27
35	Sasthamkotta Lake	19-08-2002	374.87
36	Sultanpur National Park	25-05-2021	443.41
37	Sundarban Wetland	30-01-2019	434.95
38	Sur Sarovar	21-08-2020	440.64
39	Surinsar-Mansar Lakes	08-11-2005	386.64
40	Thol Lake Wildlife Sanctuary	05-04-2021	442.91
41	Tso Kar Wetland Complex	17-11-2020	441.52
42	Tsomoriri	19-08-2002	374.87
43	Upper Ganga River	08-11-2005	386.64
44	Vembanad-Kol Wetland	19-08-2002	374.87
45	Wadhvana Wetland	05-04-2021	442.91
46	Wular Lake	23-03-1990	329.55

ENVIS-Resource Partner
Wildlife and Protected Areas
2021
भारतीय वन्यजीव संस्थान
Wildlife Institute of India

RESTRICTIONS & PERMISSIONS

- Industrial Use
  - NOC for Ground water abstraction by New Industries other than Public infrastructure/ Mining/ MSME **NOT granted in OE** areas except for drinking, domestic
  - **Existing** industries/ infrastructure/ mining projects in OE areas to be continued.
  - **Expansion** of existing industries involving increase in quantum of ground water abstraction in over-exploited assessment units **NOT** permitted.
  - No NOC to be granted to new packaged water industries in Over-exploited areas, even if they belong to MSME category.

PENALTIES

- Penalty of Rs. 1 lakh for late submission
- Penalty for non-compliance of NOC conditions are as follows:

S. No.	Condition of NOC	Penalty (Rs.)
1	Non Installation/Defunct Digital water Flow meter with telemetry	2,00,000
2	Non disclosure/ construction of additional groundwater abstraction structures a) Functional (per structure) b) Defunct/Abandoned (per structure)	 2,00,000 1,00,000
3	Reporting of fresh water zones as Brackish / Saline zones in application	2,00,000
4	Non Installation of Piezometer	2,00,000
5	Non Installation /faulty DWLR/Telemetry	1,00,000
6	Non Construction /Inadequate Recharge Structure	5,00,000
7	Non maintenance of Recharge structure	2,00,000

PENALTIES

S. No.	Condition of NOC	Penalty (Rs.)
8	Injection of treated/untreated water into the aquifer system. Note: In addition to penalty, the proponent shall bear the cost of aquifer remediation as per the provisions of Environment (Protection) Act, 1986.	10,00,000
9	Non Submission of Water level/Water quality Data.	50,000
10	Non-maintenance of log book of daily withdrawal/non submission of Groundwater abstraction data.	50,000
11	Non submission of photograph of recharge structure(s).	50,000
12	Non Submission of Self Compliance report.	1,00,000
13	Construction of groundwater abstraction structures by un authorized/unregistered Drilling Rigs (per structures).	1,00,000
14	Non registration of water supply tankers.	5,00,000
15	Submission of false information/ undertaking.	1,00,000

OTHER CHARGES

- For correction/modification in the existing issued NOC

S. No.	Items	Charges in Rs.
1	Change in User ID.	5000
2	Change in firm Name	5000
3	Extension of No Objection Certificate	5000
4	Issuance of duplicate No Objection Certificate	5000
5	Issuance of corrigendum to No Objection Certificate	5000
6	Any other items/corrections etc	5000

VALIDITY OF NOC

Category	Use	Validity of NOC
Critical, Semi-critical and Safe	Infrastructure projects for drinking & domestic use and urban Water Supply Agencies	5 years
	Industries	3 years
	Mines	2 years
Over exploited	All users in 'Over-exploited areas'	2 years

RENEWAL & EXTENSION OF NOC

- Renewal:
  - The applicant to apply for renewal of NOC at least 90 days prior to expiry of its validity.
  - Before granting renewal, Central Ground Water Authority or State/ UT Authority to satisfy itself that the conditions of NOC have been complied with.
  - If the proponent fails to apply for renewal within 3 months from the date of expiry of NOC, the proponent to pay Environmental Compensation for the period starting from the date of expiry of NOC till NOC is renewed by the competent authority.
- Extension:
  - to be granted for a maximum period of two years.
  - No further extension to be granted after the expiry of the extended period. In such case, the applicant to apply afresh for grant of NOC.

ENVIRONMENTAL COMPENSATION

- Environmental compensation (EC) for any illegal abstraction of ground water to be levied. Rates ranges from 20 to 200.
- EC_{GW} = Ground water consumption per day x ECR_{GW} x No. Of days x deterrence factor. Minimum EC_{GW} shall not be less than Rs 1,00,000/-
- Deterrent factor to compensate losses and environmental damage
- DF also varies with quantum (<1000/1000-5000/>50000KLD) and time span (<2years/2-5yaers/>5years)

S.No.	Water Consumption	Deterrence Factor		
		< 2 years	2-5 years	>5 years
1	<1000 KLD	1.00	1.00	1.25
2	1000-5000 KLD	1.00	1.00	1.50
3	>5000 KLD	1.00	1.25	2.00

ENVIRONMENTAL COMPENSATION RATES

S.No.	Area Category	Water Consumption (m^3/day)			
		<200	200 to <1000	1000 to <5000	5000 & above
		Environmental Compensation Rate (ECRGW) in Rs./m^3			
1	Safe	20	30	40	50
2	Semi critical	40	60	80	100
3	Critical	60	80	110	150
4	Over- exploited	80	120	160	200
Note :-Minimum ECcw =Rs 1,00,000/-					

SALINE-

SEPARATE GUIDELINES ISSUED BY CGWA 2021

- **Abstraction of saline ground water would be encouraged**
- **Exempted from paying ground water abstraction charges**
- **Delayed submission → EC shall be applicable as per the rates in Safe Areas**
- However, due care shall be taken for disposal of effluents to protect the water bodies and the aquifers from pollution
- Docs required:
  - All the users withdrawing more than 100 KLD of saline groundwater, need to submit Impact Assessment Report with Modelling including water level /water quality /land subsidence in and around the project areas
  - Ground water quality data of existing bore well/ tube well/ dug well from any NABL accredited laboratory or Govt. approved laboratory
  - Oil and Mining companies to submit approved plan by the concerned Govt. agency/ department in case of abstraction/dewatering or injection
  - All the users' need to adopt rain water harvesting as per building bye laws within premises

PARTIALLY SALINE ASSESSMENT UNITS

- **In areas where saline water occurs in lenses or fresh, overlies/underlies saline water zones, NOC shall be granted subject to following conditions**
  - The saline water withdrawal shall avoid up coming of saline water into fresh water, mixing or sea water ingress towards land
  - Piezometer shall be constructed and regular monitoring of piezometric level shall be undertaken
  - All the users shall ensure real time monitoring of groundwater quality especially electrical conductivity
  - All the users' need to adopt rain water harvesting as per prevailing building bye laws of state/UTs within the premises
  - In case well starts yielding fresh water instead of saline water, project proponent shall immediately inform the Regional Office, CGWB. The project proponent shall have to pay groundwater abstraction /restoration charges as per the guidelines notified vide S.O. 3289 dated 24.09.2020

COMPLIANCE & MONITORING MECHANISM

- under Section 4 of EPA, 1986 CGWA has appointed the ***District Magistrate/ District Collector/ Sub Divisional Magistrates*** of each Revenue District/Sub division as *Authorized Officers*.
- Delegated the power to seal illegal wells, disconnect electricity supply to the energised well, launch prosecution against offenders etc. including grievance redressal related to ground water in their respective jurisdictions.
- CGWA/CGWB Officers carry out random inspections for monitoring of compliance and also at the time of renewal to check compliances.
- Project Proponents submit **online compliance** report with relevant photographs
- Online monitoring of GW extraction and water levels through installation of **digital flow meters with telemetry**
- CGWB offices issues SCN for non-renewal cases/projects.
- Non-compliance of conditions mentioned in the NOC sufficient reason for cancellation of NOC / non-renewal of NO

APPLICATION PROCESSING

STAGE OF APPLICATION PROCESSING

@Evaluation Stage

Technical Scrutiny, Verification of GW Abstraction Charges, Arrear, EC, Penalty, Compliance check

@EAC Stage

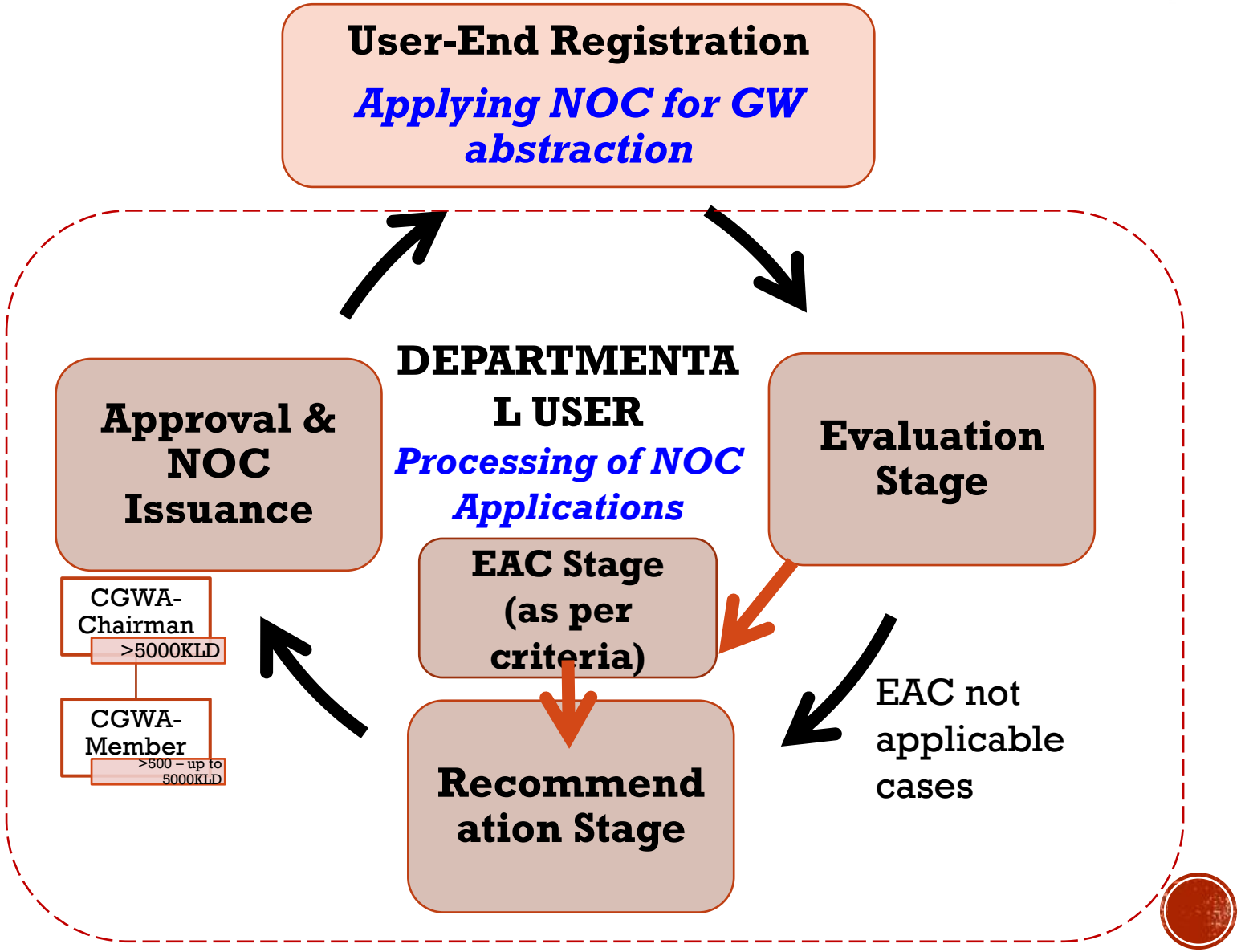
Expert Appraisal Committee to approve IAR/CHR on Technical ground

@Recommendation Stage

Verification and evaluation of application, mandatory documents, EAC recommendations, Compliance check, recommended for approval

@Approval & NOC issuance Stage

Approval of Application & generate NOC



ELIGIBILITY CHECKS

Projects	Stage	Area Type/ Assessment Units			
		Safe	Semi-critical	Critical	O.E.
Industries	Existing	Yes	Yes	Yes	Yes
	New	Yes	Yes	Yes	No
	Expansion	Yes	Yes	Yes	No
	Drinking & Green Belt	Yes	Yes	Yes	Yes

Projects	Stage	Area Type/ Assessment Units			
		Safe	Semi-critical	Critical	O.E.
Packaged Water Industries	Existing	Yes	Yes	Yes	Yes
	New	Yes	Yes	Yes	No
	Expansion	Yes	Yes	Yes	No

ELIGIBILITY CHECKS

Projects	Stage	Area Type/ Assessment Units			
		Safe	Semi-critical	Critical	O.E.
MSME (> 10 KLD)	Existing	Yes	Yes	Yes	Yes
	New	Yes	Yes	Yes	Yes
	Expansion	Yes	Yes	Yes	Yes
	Packaged Water Industries	Yes	Yes	Yes	No

BHUNEER APP

BHUJAL NEEKASI ANAPATTI PRAMAN PATRA

INTRODUCTION

- Existing portal- **NOCAP** was developed considering the CGWA guidelines dated **16.11.2015.**
- The **latest guidelines can only be partially implementable in the existing portal.**
- This restricts the **processing of application and calculation of abstraction charges** as per new guidelines dated 24.09.2020 and amendments dated 29.03.2023 to be done **manually** on the portal.
- In a way, **increases the time of processing and delay in NOC issuance**
- New portal is an **advanced version** of the application processing software of Central Ground Water Authority. The software is developed with joint team of CGWA & NIC.
- It is designed using the **latest technologies and equipped with the latest notified guidelines of CGWA & amendments.**
- Users can apply online for the issuance of NOC to abstract ground water for Industries, Mining & Infrastructure projects and Bulk Water Suppliers as per their requirement.

NOCAP

- For External user i.e. Project Proponent/Applicant login. Total 15 modules and 6 submodules.
- For internal user i.e. CGWA employees/Departmental login, there are 5types of login i.e. EO, AO, RD, Member and Chairman
- 26 modules & 67 submodules.

BhuNeer APP

- For External user i.e. Project Proponent/Applicant login. Total 5 modules.
- For internal user i.e. CGWA employees/Departmental login, there are 3 stages i.e. Evaluation, EAC and Recommendation & Approval stage
- 3-5 modules and pre-filled information

EXISTING NOCAP VS NEW PORTAL

NOCAP

- **No existing charge calculator**
  - User can't see the imposition of charges while filing the application
- **EAC scheduling through CGWA mail**
  - Information for scheduling of EAC received via mail & response can be submit via mail reply only
- **No real time Updates:**
  - User has to login to check any update regarding the application
- **No single identity of users**
  - User can use any identity card for registration & no verification of same

BhuNeer APP

- **Online Charges Calculator:**
  - Application fee, Abstraction charges, EC, Penalty, Arrears will be calculated by the portal while filing the application
- **Online EAC scheduling**:
  - User can accept or request for rescheduling of EAC using portal.
- **Real time Updates:**
  - User get real time updates through SMS and emails on their registered details.
- **SBID:**
  - PAN is identified as single base ID for application of NOC, PAN verification by NSWS

EXISTING NOCAP VS NEW PORTAL

NOCAP

- **No passbook feature:**
  - User has to maintain their own record of transactions
- **User id:**
  - Created user name can't be change by application, applicant to pay fee and submit request to CGWA
- **No proper grievance redressal functionality in portal:**
  - User has to mail on a common CGWA mail, which is difficult to track and redress
- **Online compliance:**
  - Large forms, no portion to upload geotagged photos, no reminders for filing SC etc.

BhuNeer APP

- **Passbook feature:**
  - Application wise information of the transactions will be available to the applicant in the portal
- **Email and Mobile no.-based login**:
  - Easy registration using email id, mobile no. & PAN. It can be updated by the applicant whenever required
- **Grievance Redressal functionality:**
  - User can register their grievances by the portal, easy to track and get the resolution within a given time frame
- **Online compliance:**
  - Simple and easy online compliance module for submitting the compliance of NOC conditions.

EXISTING NOCAP VS NEW PORTAL

NOCAP

- **No one-to-one communication:**
  - User and CGWA has to communicate via CGWA mail, issues in tracking and reply
- **Mandatory documents/Attachments:**
  - Submission of documents are not specific to projects
- **Payment Gateway**:
  - Bharatkosh offline mode has issues of payment failures and pending payments.
- Bulk Water Supply & Govt. Water supply are kept under **Infrastructure projects**
  - Causing confusion about applicable rates and documents required

BhuNeer APP

- **One-to-one communication:**
  - User and CGWA to communicate one-to-one regarding the application through **Query Module**
- **Customized Mandatory documents/ attachments:**
  - No. & type of attachments will be specific to the type of project
- **Smooth Payment Gateway**:
  - Pay charges through the portal via Bharatkosh online payment gateway
- **Reallocated the category of project type & sub-type** i.r.t. rates applicable
  - Bulk Water Supply & Govt. Water supply

EXISTING NOCAP VS NEW PORTAL

NOCAP

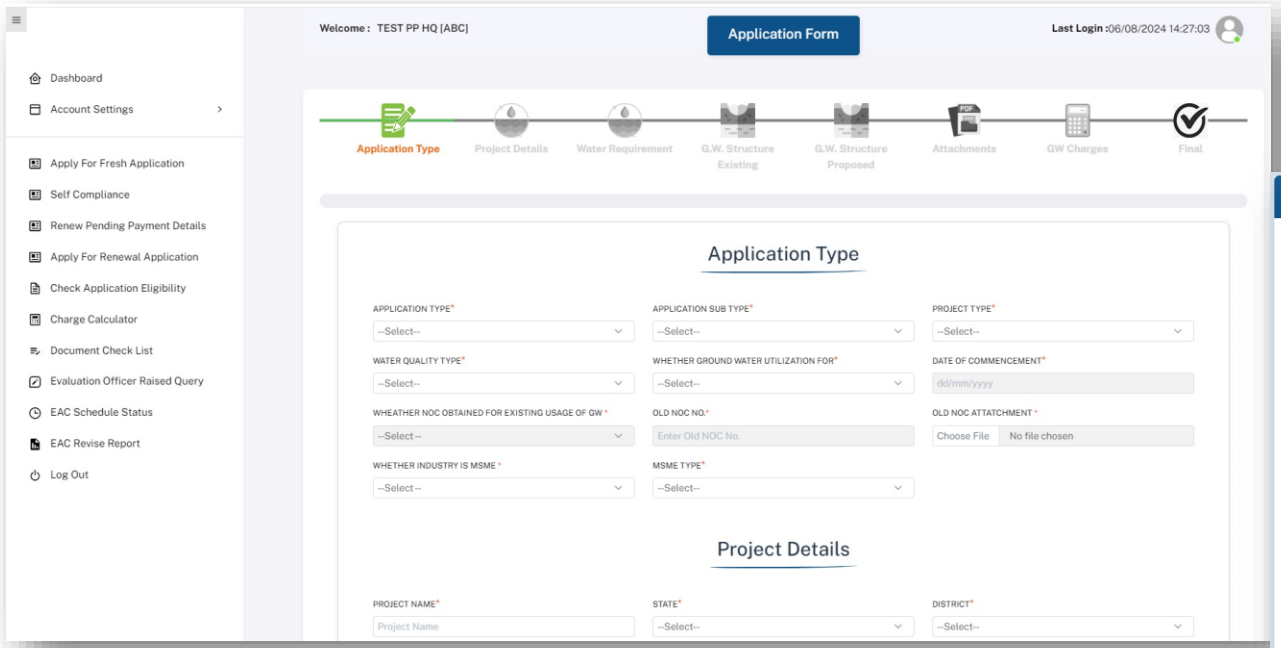
- **Not all exempted categories:**
  - Some of the exempted categories can't apply for Exemption Letter through the portal
- **NOC document:**
  - NOC can't be verified without logging into portal
- **Multiple stages of processing:**
  - Repetition of work at multiple stages with obsolete fields
- **User ID based login**
- **No NBC norms functionality**

BhuNeer APP

- **Exemptions:**
  - All exempted category of projects as per CGWA guidelines can download Exemption Letter through the portal
- **NOC with QR code:**
  - NOC with a QRcode makes it secure & easy to verify
- **Simplified level of processing:**
  - Stages of processing are simplified to make the process of granting NOC faster and better
- **Email and Mobile no.-based login**
- **NBC norms functionality**

GLIMPSE OF THE NEW PORTAL

https://cgwa-bhuneer.mowr.gov.in/

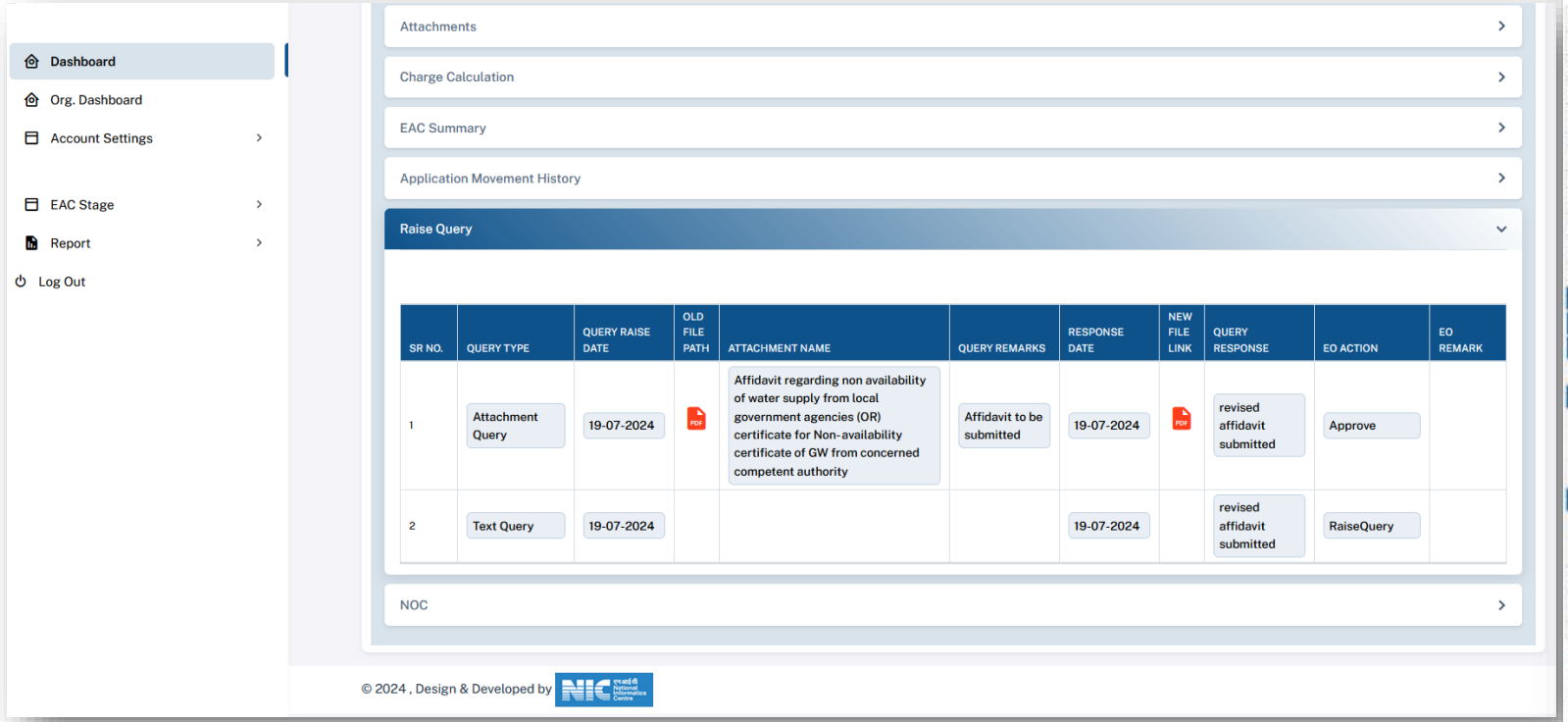


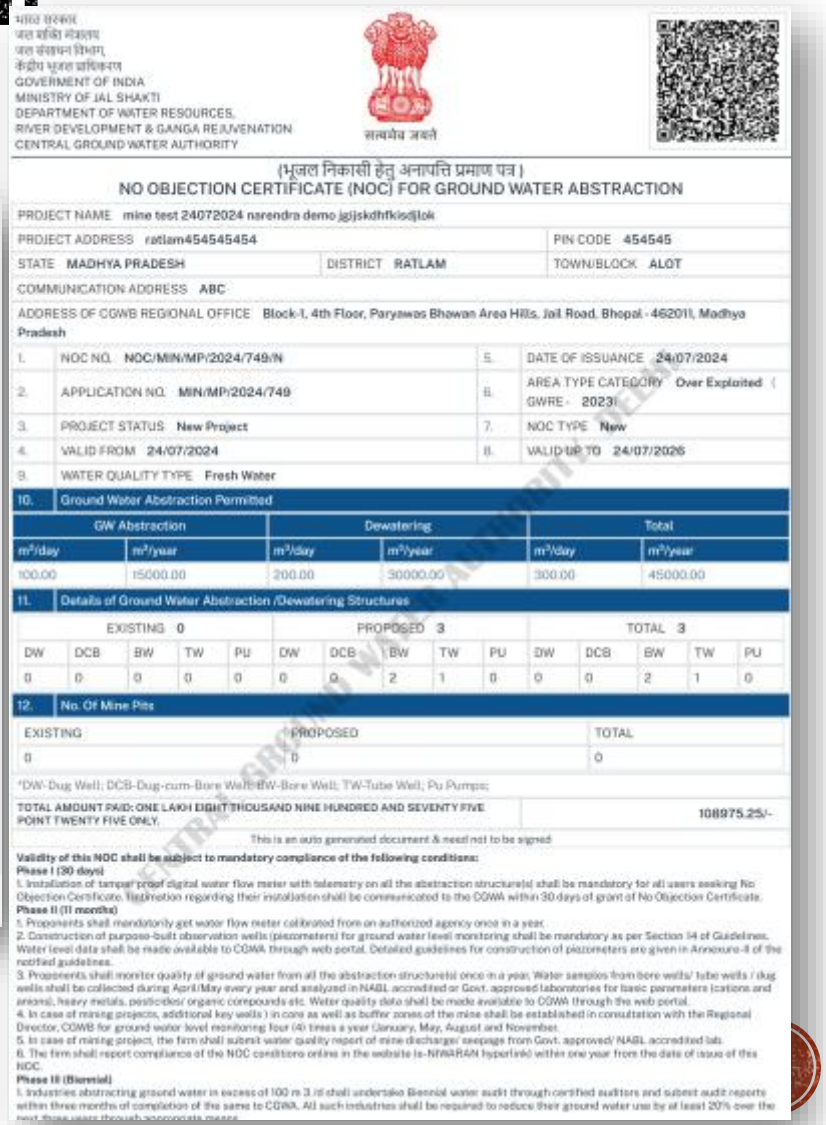
Application Movement History

SR NO.	ACTION NAME STAGE	FROM	TO	DATE	REMARKS / QUERY (FOR PP)	NOTING OFFICER	FILE UPLOADED
1	Received Evaluation	PP USER	EO2-HQ	19-07-2024			
2	RaiseQuery Evaluation	EO2-HQ	PP USER	19-07-2024	NAW affidavit to be submitted	NAW affidavit to be submitted	
3	Evaluation	PP USER	EO2-HQ	19-07-2024			
4	Forward Recommendation	EO2-HQ	HOD-HQ	19-07-2024	Forwarded for approval	Forwarded for approval	
5	Forward Recommendation	HOD-HQ	MEM2-HQ	22-07-2024		forwarded for approval	
6	Forward Approval	MEM2-HQ	CHM-HQ	22-07-2024		Forwarded for approval	
7	Return Recommendation	CHM-HQ	MEM2-HQ	22-07-2024		WETLAND AFFIDAVIT MAY BE RECHCKED	
8	Return Recommendation	MEM2-HQ	HOD-HQ	22-07-2024		DOCEMENT	
9	Return Evaluation	HOD-HQ	EO2-HQ	22-07-2024		DOCUMENT TO BE RECHECKED	
10	Forward Recommendation	EO2-HQ	HOD-HQ	22-07-2024	Doc submitted	Doc submitted	
11	Forward Recommendation	HOD-HQ	MEM1-HQ	22-07-2024		forwarded	
12	Forward Approval	MEM1-HQ	CHM-HQ	22-07-2024		forwarded	

GLIMPSE OF THE NEW PORTAL.

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Thank
you