

NEW DELHS DISTRICT

## NEW DELHI DISTRICT WELCOMES TO E-PASS SERVICE

### **PROCESS FLOW- AN INTRODUCTION**

1

APPROACH / ACCESS FOR USER –use any character like Hi, Hey, etc on WhatsApp No.9873743727 ODetail of Content received by the applicant

Dear Applicant Welcome to New Delhi e-pass Service! Please WhatsApp the following details:

District New Delhi

- 1. Name:-
- 2. Address:-
- 3. Details of Essential services :-
- 4. Copy of ID card any like Aadhar, voter card etc:-
- 5. Vehicle registration number (required for vehicle carrying essential goods or person engaged).:-

Caution- indiscriminate and forged application will be summarily rejected

The above message is auto sent to the applicant

#### APPLICANT'S RESPONSIVE PROTOCOL - SEND THE REQUIRED INFORMATION – THROUGH WHATSAPP NO. NO.9873743727- 🕓

- 1. Name:- ABC
- 2. Address:- XYZ
- 3. Details of Essential services :- YXJ
- 4. Copy of ID card any like Aadhar, voter card etc:- 12345678
- 5. Vehicle registration number (required for vehicle carrying essential

goods or person engaged).:- DL-ABC-123

#### **PROCESS FLOW – OF EXAMINATION OF DOCUMENTS**

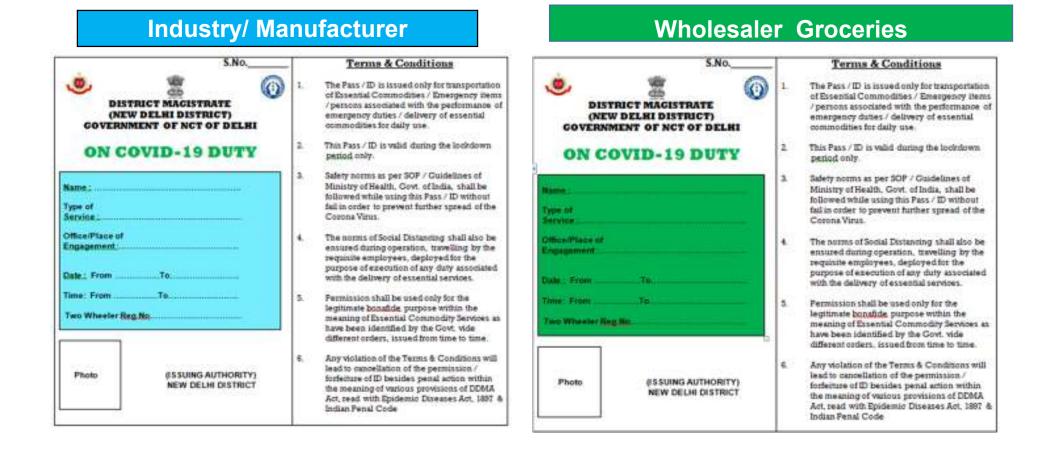
- > Scrutiny
- Eligibility check
- Printout of the application with requisite documents through WhatsApp Web
- Generation of color coded formats

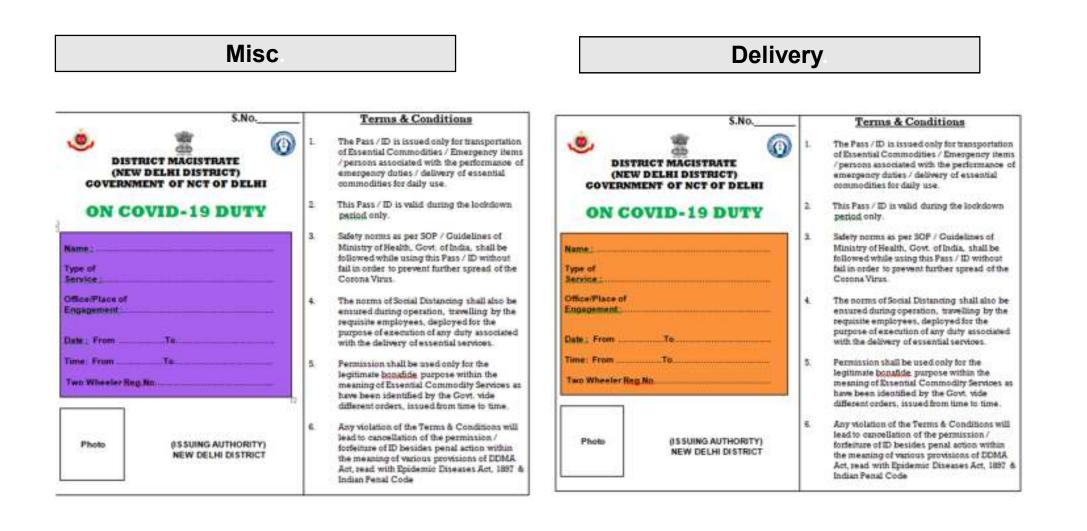
#### SPECIMEN OF THE COLOUR CODED IDs / VEHICLE PASSES – CATEGORY WISE

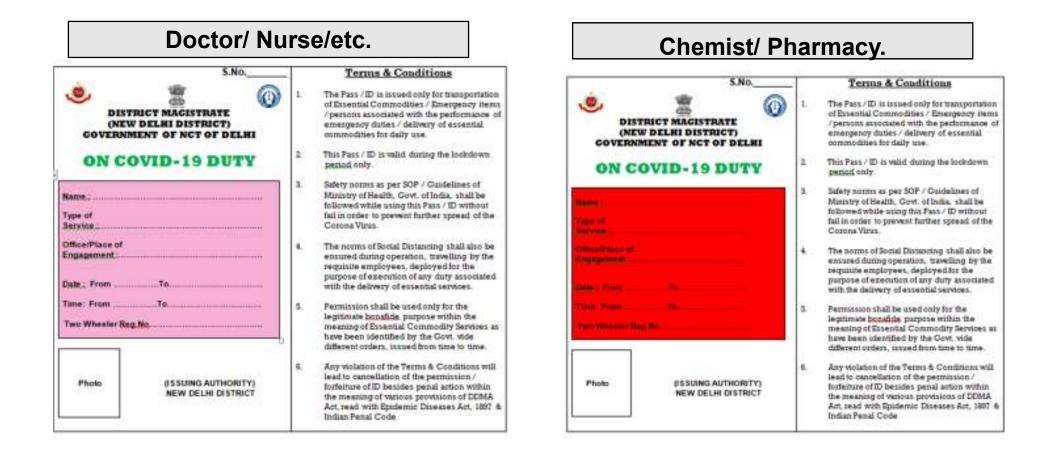
SI.No	Colour	Head	Category Pass No.		Remarks
01.	Blue	Industry/ Manufacturer	Manpower Vehicle	I/00 IV/00	
02.	Orange	Delivery	Manpower Vehicle	D/00 DV/00	
03.	Green	Wholesaler Groceries	Manpower Vehicle	W/00 WV/00	
04.	Yellow	Retailer	Manpower Vehicle	R/00 RV/00	
05.	Pink	Doctor/ Nurse/etc.	Manpower Vehicle	H/00 HV/00	
06.	Red	Chemist/ Pharmacy	Manpower Vehicle	C/00 CV/00	
07.	Mauve	Misc.	Manpower Vehicle	M/00 MV/00	

#### **EXAMPLES**



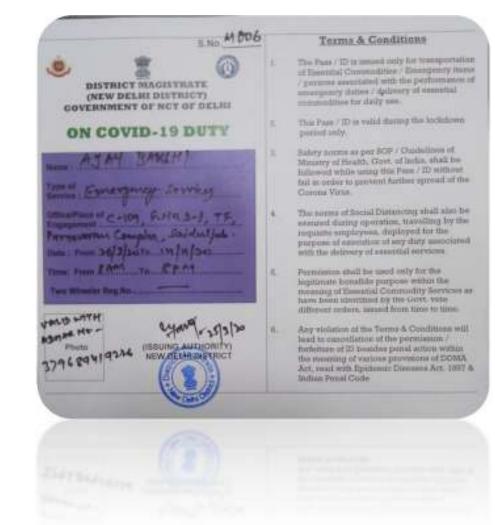






Retailer					
GOVERN	S.No		Terms & Conditions   1. The Pass / ID is issued only for transportation of Essential Commodities / Emergency ite / persons associated with the performance emergency duties / delivery of essential commodities for daily use.   2. This Pass / ID is valid during the lockdown		
Name : Type of Service : Office/Place of Engagement :	OVID-19 DUTY	3.	petriod only. Safety norms as per SOP / Guidelines of Ministry of Health, Govt. of India, shall be followed while using this Pass / ID without fail in order to prevent further spread of the Corona Virus. The norms of Social Distancing shall also be ensured during operation, travelling by the requisite employees, deployed for the purpose of execution of any duty associated		
Time: From		5.	with the delivery of essential services. Permission shall be used only for the legitimate bonafide purpose within the meaning of Essential Commodity Services have been identified by the Govt, vide different orders, issued from time to time.		
Photo	(ISSUING AUTHORITY) NEW DELHI DISTRICT	6.	Any violation of the Terms & Conditions will lead to cancellation of the permission / forfeiture of ID besides penal action within the meaning of various provisions of DDMA Act, read with Epidemic Diseases Act, 1897 & Indian Penal Code		

#### **ILLUSTRATION**





#### SECURITY FILTRATION

- 1. In order to keep security filter, the unique photo ID or any other Government issued ID Number to be mentioned.
- 2. Signed and stamped by the Authorized Officer
- 3. Pass / ID card sent to the applicant on Whatsapp.

#### **TODAY STATUS**

No. of application received	No. of application disposed off or in process	In Process	Rejected being incomplete or not required
525	299		

#### INNOVATION

- No need of physical visit
- Different color coding is used for different categories of essential services provider
- Unique ID is being maintain the to the check the misuse
- Market / Manufacturing/Industries/ Hospitality etc. Associations are being contacted to popularize the E-service mechanism.
- > Objective of social distancing is achieved.

#### **Futurist Plan**

To persuade the registered vendors through this mechanism to encourage Door Step Delivery of essential services – to prevent the objective of Lockdown i.e. minimum social interaction and to prevent the spread COVID-19



NEW DELHI DISTRICT

# Thank

You!