

Dear Sir,

At the outset, kindly accept my sincere appreciation for the excellent initiatives being taken under your leadership to ensure an effective management of the current crisis at hand. I hope you, your family and colleagues are well and staying safe during these unprecedented times. Our SAP family in India, consisting of 13000 colleagues, is committed to ensuring that we tide over this crisis together.

Specific to India, our response to this crisis is built around the following three aspects:

Augmenting Humanitarian support & Health Systems: We have set up an India solidarity fund for migrant labor, vulnerable population, infected patients and senior citizens. We have also partnered with **United Nations Development Plan (UNDP) India and HelpAge India** to strengthen the public health requirements such as ventilators in hospitals, N-95 masks, sanitizers & soaps, monthly dry rations and food packets. Our Code Unnati initiative runs 1,500 training centers across India, that employ over 3000 teachers, master trainers and other project staff. While these centers are currently closed we are ensuring that there is no disruption in their wages. With **NITI Ayog's Coalition for Rapid Anti-Covid Response (CRACR)**, we are proposing to build predictive models to showcase various possible pandemic scenarios taking into account multiple variables. With **NASSCOM** we are engaged in ideating around mitigation solutions around the 5 pillars of containment, treatment, prevention, communication and recovery.

World-Class Work-from-Home support for Employees: We have enabled our all of 13000 colleagues India with the best of technology support, to continue to serve Indian Government and Industry without any disruption, even as they operate from the safety of their homes.

Open Access to SAP technologies: To help our customers partly address challenges around employee experience due to Work-from-Home situations and the debilitating impact of supply chain disruptions, we have opened up access to some of our technologies, for all. Over the next few days, we also have lined up a series of webinars in to provide you more details on these offerings and how to take maximum advantage of these technologies:z

Webinar Topic	Areas Covered	Date & Time
COVID-19: Time for businesses to press the reset button	Perspectives on managing the business impact of the pandemic featuring top industry leaders.	4:30 PM-5:30 PM / April 2, 2020
Adjusting Employee and Customer Experience programs to deal with uncertain times.	Learn about Best practices on how to optimize Work from Home experience for employees Know how citizens are thinking and feeling, propagate insights into the hands of people who can take action, and rapidly adapt in this dynamic environment with SAP Qualtrics Remote Work Pulse . Learn how to leverage the On Demand remote workforce training resources from SAP Litmos .	11:30 AM-12:30 PM / April 9, 2020
Supply Chain disruption is a reality. Let's deal with it, together.	How to leverage the Ariba Network, a dynamic, commerce focused community which connects over 4 million suppliers from across 190 countries and 90-day free access to SAP Ariba Discovery , so any buyer can post their immediate sourcing needs, and any supplier can respond to show they can deliver.	3:30 PM-4:15 PM / April 16, 2020

It will be my pleasure to discuss further on this. I request you to take this opportunity and advise the relevant stakeholders to [follow this link to register](#) and attend these webinars.

SAP was founded with a very clear purpose- to help the world run better and improve people's lives and right now, more than ever, we are going to lead through our purpose. I would like to assure you on behalf of all of us that SAP stands alongside you and it will be a great honour for us to be of any assistance to you in these extraordinary times.

Regards,



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